

### What is Transitional Rent (TR)?

Transitional Rent is a short-term housing benefit available through IEHP's Medi-Cal Community Supports program. It provides up to six months of rental assistance (not required to be continuous) within a rolling 12-month period, subject to a six-month global cap on Room and Board services. This global cap limits assistance to no more than a combined six months (182 days) of Short-Term Post-Hospitalization Housing, Recuperative Care, and Transitional Rent during any rolling 12-month period.

### What Does Transitional Rent Pay For?

- Rent in approved permanent or temporary housing settings (see below)
  - Storage fees and landlord-paid utilities included in the rent payment
  - Additional fees such as pet fees (within landlord limits), at IEHP's discretion
- \*Please note Cannot be used for rent arrears, back payments, or future rent for Members already housed*

### Who Can Get Transitional Rent?

A Member may qualify if they meet the following:

- Enrolled in Medi-Cal with IEHP
- Experiencing or at risk of homelessness (e.g., exiting institutions, jails, or foster care)
- Have a behavioral health, medical, or social need that supports housing assistance
- Have a Housing Support Plan in place that includes verification of access to a housing option after Transitional Rent support ends
- Meets the eligibility criteria outlined under the County Behavioral Health Services Act (BHSA)
- Are not already receiving rent from another program
- Have not exhausted the 182-day Global Cap for Transitional Rent, Recuperative Care, and Short-Term Post-Hospitalization services in the past 12 months

### How does Transitional Rent (TR) coordinate with the other housing-related services offered under CalAIM?

Members approved for Transitional Rent (TR) automatically qualify for Enhanced Care Management (ECM) and the three CalAIM housing-related Community Supports:

- Housing Transition Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services

*\*These services are optional. Once TR is approved, Members may use any of these supports if they choose.*

### What Types of Housing Are Approved?

Members may be placed in permanent housing, temporary (interim) housing, or a combination of both.

| Permanent Housing                                                                                                                                                                                                                                                                                                                                                                                                   | Interim (Temporary) Housing                                                                                                                                                                                                                                                                                                                                           |
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| <ul style="list-style-type: none"> <li>• Single-family &amp; multi-family homes</li> <li>• Apartments</li> <li>• Mobile home communities</li> <li>• ADUs (accessory dwelling units)</li> <li>• Shared housing (2+ people in one unit)</li> <li>• Permanent supportive housing (project-based or scattered site)</li> <li>• Single room occupancy units</li> <li>• Tiny homes</li> <li>• Recovery housing</li> </ul> | <ul style="list-style-type: none"> <li>• Single room occupancy units</li> <li>• Tiny homes</li> <li>• Hotels/motels (as primary residence)</li> <li>• Small-group settings (not large dormitory halls)</li> <li>• Transitional or recovery housing (no lease)</li> <li>• Bridge &amp; community living programs</li> <li>• License-exempt room &amp; board</li> </ul> |

## How to Get Started

Members can be referred by a county behavioral health agency, health care provider, housing services provider, or other source. Members may also self-refer. For additional information, please contact the Community Supports Team as follows:

- Email [TransitionalRent@iehp.org](mailto:TransitionalRent@iehp.org)
- Include the following information:
  - Member Name
  - Member DOB
  - Brief overview of qualifications according to the criteria listed

## How to submit a referral on the IEHP Provider Portal

Providers may submit Transitional Rent referrals through the IEHP Provider Portal.

To submit a referral in the portal:

- Log in to the [IEHP Provider Portal](#)
- Navigate to the Community Supports section
- Select Transitional Rent Referral
- Complete all required fields
- Include completed Individualized Housing Support Plan if available, as well as confirmation of Behavioral Health Services Act (BHSA) funding access or access to another appropriate housing subsidy for use when Transitional Rent ends

## Highlight: Behavioral Health Partnerships

A member meets the Behavioral Health Population of Focus requirements if they meet the following:

| Population of Focus | Requirements                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| Behavioral Health   | <ol style="list-style-type: none"><li>1. Meet the access criteria for county mental health or substance use treatment services, including:<ul style="list-style-type: none"><li>– Specialty Mental Health Services (SMHS) for individuals with serious mental illness or serious emotional disturbance OR</li><li>– Drug Medi-Cal (DMC) or Drug Medi-Cal Organized Delivery System (DMC-ODS) services for individuals needing substance use disorder treatment</li></ul></li><li>2. Experiencing or at risk of homelessness</li><li>3. Transitioning Population Requirement: Must be included within one of the following transitioning populations;<ul style="list-style-type: none"><li>• Member is exiting one of the following:<ul style="list-style-type: none"><li>• Institutional or congregate residential care (hospital, psychiatric facility)</li><li>• Carceral system</li><li>• Interim housing</li><li>• Recuperative Care or Short-Term Post-Hospitalization Housing</li><li>• Foster care, OR</li></ul></li><li>• Experiencing unsheltered homelessness: Individuals or families with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; OR</li><li>• Eligible for Full-Service Partnership (FSP): FSP is a comprehensive behavioral health program for individuals living with significant mental health and/or co-occurring substance use conditions that have</li></ul></li></ol> |

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|  | demonstrated a need for intensive wraparound services. |
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**Questions? Contact IEHP**

**Member Services:** [1-800-440-IEHP \(4347\)](tel:1-800-440-IEHP) | **TTY:** [1-800-718-IEHP \(4347\)](tel:1-800-718-IEHP) | **Email:** [MemberServices@iehp.org](mailto:MemberServices@iehp.org)  
**Hours:** Mon–Fri 7 a.m.–7 p.m. | Sat–Sun 8 a.m.–5 p.m.     **Transitional Rent Inquiries:** [TransitionalRent@iehp.org](mailto:TransitionalRent@iehp.org)